

Head Office:-45 Taylor Place

Eagle Farm 4009

Ph 36084900

www.followmont.com.au

FOLLOWMONT TRANSPORT NEWS

ISSUE 4 – JANUARY 2010

QUICK REFERENCE GUIDE

Followmont Transport has Depots or Agents servicing all Queensland Locations. See a complete list of these at www.followmont.com.au

PHONE NUMBERS

CAIRNS	40548100
TOWNSVILLE	47751788
AYR	47835183
BOWEN	47862878
MT ISA	47432366
MACKAY	49522244
ROCKHAMPTON	49224227
MORANBAH	49419510
DYSART	49500457
EMERALD	49824593
LONGREACH	46582339
GLADSTONE	49791480
BUNDABERG	41517787
MARYBOROUGH	41212913

BRISBANE HEAD OFFICE

Switch:	36084900
Sales:	36084940
Pickups:	36084960
Accounts:	36084920

Please call (07) 36084940 or send an email to sales@followmont.com.au for a quote on large volumes or out of gauge freight.

HAPPY NEW YEAR TO ALL OUR CUSTOMERS

At Followmont we are looking forward to 2010 and the opportunity to meet the freight requirements of our customers. We wish all of you Health, Happiness and Prosperity for the New Year.

The highlights in 2009 for Followmont were:-

- Moving into our new Head Office Facility at 45 Taylor Place Eagle Farm with 1500sqm of offices and a 12000sqm freight floor.
- Opening new depots in Cairns, Moranbah, Hervey Bay, and Ayr
- The appointment of several key staff including a new Queensland Regional Manager
- Our continuous improvement in terms of meeting performance targets
- Winning the prestigious DuluxGroup Transport and Logistics "Supplier of the Year Award" for Australia and New Zealand

In 2010 we will continue to invest in technology, vehicles, depots, and people, keeping us at the forefront of service and enabling us to meet your needs.

SOUTH WEST QLD SERVICE

Followmont now runs its own nightly service from Brisbane stopping all major towns to Charleville. Freight bookings can be made up to 2pm for freight ex-Brisbane to take advantage of this, although we do ask that you book as early as possible.

Dalby, Chinchilla, Miles, Roma, Charleville, St George etc are all serviced on this run, and we also offer a service from these areas to the rest of Queensland.

The direct servicing of this route by Followmont means we can now offer the same levels of service here that we provide throughout the rest of Queensland.

If you would like further details please contact our Sales Department on 36084940 or book a pickup by calling 36084960 or at www.followmont.com.au.

FOLLOWMONT TECHNOLOGY

At Followmont we offer our customers a number of on-line tools at www.followmont.com.au

- access to proofs of delivery
- quotes and con-note printing
- pickup bookings
- statements

To take advantage of this technology please visit www.followmont.com.au and enter your details via the REGISTER tab on the top right of the web page; or email support@followmont.com.au with your account details.

Followmont can also receive electronic data files from larger users of our services. Please call 36084950 if you have any questions about our Technology offerings.

FUEL LEVY

NOVEMBER	3.05%
DECEMBER	3.05%
JANUARY	3.05%

Note:- Some fuel levies will be higher where not included in rates.

Please contact our Sales Department if you require any further information or visit :-

www.followmont.com.au

Introduction of FreightSafe Warranty Service at Followmont Transport



As detailed in our December Newsletter, Followmont Transport will shortly commence offering the FreightSafe Warranty Service, allowing us to acknowledge the value and cost of your consignments in the unlikely event that an incident occurs.

This will provide automatic cover of up to \$1000 and fast claim settlement for customers using the FreightSafe Warranty Service, for a small "per consignment" cost. Registration forms will be sent early this year, and customers will be required to complete these in order to participate in the warranty scheme. Full details will also be available at www.followmont.com.au

Followmont Opening New Ayr Depot

Increasing freight volumes in the Ayr Region have resulted in Followmont building a new depot to service the town of Ayr and the surrounding district. This depot, with nearly 1000sqm of floor area, will be run by Followmont, complementing our nearby depots of Townsville and Bowen. It will open in February 2010.

The Ayr Depot is located at:-

6 Oakes Street, Ayr

Sales Enquiries to:-
36084940



PALLETS

Pallet control is an important part of managing costs of a Transport Company. By following a few simple rules you can help us minimise pallet expenditure which enables us to in turn offer you the best possible rates.

- 1) When we deliver freight to you on a Chep or Loscam Pallet you must provide us with the same type of pallet to take back, or alternatively complete a pallet transfer docket if you have a pallet account.
- 2) Followmont will not accept transfers to our pallet accounts under any circumstances without prior written approval.
- 3) Wherever possible, use unmarked pallets, particularly for sending freight to customers who do not have pallet accounts or who will be unable to exchange a pallet on the delivery of their freight.

Paula Bosel is our Pallet Controller at Followmont. If you would like further information please contact her at palletcontroller@followmont.com.au or call her on 36084947